

A Report by the Adults, Health and Well-being Department and the Children and Supporting Families Department on their implementation of the Language Policy and contribution towards realising the Welsh Language Strategy 2023-2033

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Department	Social Services
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1. What policies and plans are in place within your department to contribute to the objectives of the language strategy? Identify the priority area (early years, learning, work and service, the community or research and technology)

Please see below examples of how the Social Services contribute to the objectives of the language strategy:

Relevant policies and strategic plans

Social Services and Well-being (Wales) Act 2014 - The Act places duties on local authorities, health boards and Welsh Ministers which require them to work to promote the well-being of those who need care and support, and carers who require support. This is the basis for all the Service's work.

More than just words - 'More Than Just Words: Strategic Framework for Welsh Language Services in Health, Social Services and Social Care' was published in 2016. Steps should be taken to adopt **More than just words** and implement it in social care and childcare services to help improve the quality of care and outcomes for people living in a bilingual country. The aim of 'More than just words' is to create a higher level of recognition among service providers that the use of Welsh is not only a matter of choice but also a matter of need for many people. Service providers, therefore, have a responsibility to meet these needs.

Procurement Policy - A Sustainable Procurement Policy and Procurement Strategy already exist and include language requirements. The policy and strategy will be updated during 2025.

Cymraeg 2050 – 'A million Welsh-speakers' – The Welsh Government's Cymraeg 2050 Strategy sets out the Government's long-term approach to reaching the target of one million Welsh-speakers by 2050. There are three main themes, namely 'increasing the number of Welsh-speakers', 'increasing the use of Welsh' and 'creating favourable conditions'. We are constantly working towards trying to promote the use of Welsh in line with the Welsh Government's Strategy.

The Well-being of Future Generations (Wales) Act 2015 – 'A Wales with a vibrant culture and thriving Welsh language' is one of the main well-being goals of the Act.

Equality Plan 2024 – 2028 - The purpose of the equality plan is to reduce inequality between people who have equality characteristics and people who do not share one of the characteristics. The objectives of the plan touch on all areas of work within the Council and put in place a framework to

improve fairness within the organisation and to ensure that we treat people according to their needs. The Welsh language is central to all aspects of the plan.

Quality Assurance Policy - Work is underway to produce a Quality Assurance policy for the Department which will identify the linguistic needs and expectations.

Gwynedd Welsh in Education Strategic Plan 2022-2032 - Council Departments, schools and wider partners are committed to achieving all the aims and objectives of the Welsh Language in Education Strategic Plan and thereby supporting the Welsh Government's strategy to reach the goal of one million Welsh speakers by 2050, ensuring that there are opportunities at all stages of an individual's life to learn Welsh and to learn through the medium of Welsh. We are responsible for leading and ensuring the provision of nursery education (10 hours a week for three-year-old children) and a Flying Start childcare provision (12.5 hours a week for two-year-old children).

Projects in the Council plan

- **A Welsh Gwynedd** - 'A Welsh Gwynedd' is a work stream of the Council Plan, with the Corporate Services Department leading on projects to 'Promote the use of Welsh by Gwynedd residents'. All projects under the Gwynedd Language Strategy 2023 – 2033 contribute to the work. The work of the Gwynedd Language Strategy is divided into 5 areas of action, and we also show how the objectives of our strategy contribute to the 3 main areas of the Cymraeg 2050 strategy.
- **Research** - The Research and Information Service analyses and shares information about the Welsh language situation in the county, in order to inform decisions and policies across the Council including the Council Plan.
- **Tomorrow's Gwynedd - Extending play and socialising opportunities for children and young people in the county.**

Play opportunities are important to a child's development, and the Early Years Unit funds providers who are on the Activity Provider Framework to run a range of play sessions across the County, all of which are in Welsh or bilingual.

The Play Trailer also goes to locations across the County during school holidays to hold free play sessions for children up to the age of 12. The Unit staff are all fluent Welsh speakers and provide the activities in Welsh.

There is a clear focus on developing children's linguistic skills in Welsh, and this is done by the Play, Development and Language Officers who serve in the Flying Start areas and the rest of the county. Camau Bach (Small Steps) and homework sessions take place. The team also promotes the use of Welsh language resources such as books and for families to join Libraries.

Meithrinfa Plas Pawb offers quality childcare in a Welsh language atmosphere to children from 3 months of age upwards.

The Family Information Service promotes play and socialising opportunities for Gwynedd families through several ways on social media channels

[Activities, Events, Training and Groups for Families in Gwynedd](#)

- **A Prosperous Gwynedd - Keeping the Benefit Local**

Keeping the Benefit Local project seeks to maximise the local benefit and in turn promote and develop the language.

The Early Years Unit ensures that any childcare tenders go to the County's childcare providers to apply, with a Welsh language skills questionnaire as part of the criteria.

With Government grants we order resources, books, etc. from local companies, and encourage childcare providers to use any grant budget to order from local companies.

- **A Caring Gwynedd** - Ensuring that children, young people and their families live happy lives and reach their potential in terms of their education, health and well-being.

The support that the Early Years Unit provides to the County's childcare providers is key to ensuring the highest quality of early education and care with a number of providers receiving an 'excellent' rating from Estyn and Care Inspectorate Wales.

There is also high-quality childcare provision at Meithrinfa Plas Pawb. We have recently collaborated with the Care Academy to offer childcare apprenticeships that build on the future Welsh childcare workforce.

- **A Welsh Gwynedd** - 'A Welsh Gwynedd' is a workstream of the Council's Plan, with the Early Years Unit ensuring that Nursery Education provision (10 hours per week for three-year-olds) and Flying Start childcare provision (12.5 hours per week for two-year-olds) immerse children in Welsh.

Through in-depth research into the Childcare and Play Sufficiency Assessment, the gaps are assessed, producing a clear programme of work for the team to work with the sector to push improvements in the future.

- **A Green Gwynedd** - Early Years Unit staff are urging childcare providers and Nursery Education to recycle, not to order plastic resources (single use) to use charity shops for resources, furniture and any suitable equipment needed at the setting.

The 'A Caring Gwynedd' Priority:

- **Modernising our care resources to meet future needs**

We will modernise our care homes, update our community resources and expand the accommodation options that are available to Gwynedd residents.

- **Using technology more effectively to improve the ability of Gwynedd residents to access support and care**

We will enable the people of Gwynedd to live their best life for as long as possible within their local communities.

- **Working with Health Services to enable people to live their best life in the community**

To ensure that we fully promote the well-being of individuals, it is vital that we are able to

change our culture and ensure that we work effectively with the Health Board to deliver comprehensive care and health services in the future.

- **Developing training and employment opportunities for individuals in need of support**
We will promote training and work opportunities for individuals who need support.
- **Llechan Lân**
We will prepare an analysis of the demographics of Gwynedd; the demand for service; and adult social services best practices to understand and highlight the demand for service and the associated resources that will be needed for the next twenty years.
- **Llechan Las**
Very similar to Llechan Lân but that Llechan Las looks specifically at social services, education and housing for disabled children in Gwynedd. This is in order to understand the demand and resources needed.
- **Supporting People's Well-being**
Some residents find it difficult to cope with life's challenges and the situation of a number of residents has been exacerbated as a result of the cost-of-living crisis. These residents need support to cope, to thrive, to be safe, and to stay healthy. We have an extensive network through our communities which helps and supports residents to cope and to respond to their various needs. This network requires support to sustain that voluntary effort, and we will work to strengthen this essential work over the coming years.
- **Autism Plan**
Autistic children, young people and adults find it difficult to get the specialist support they need, especially in Welsh. We will therefore improve our provision and make it easier for individuals and their families to transfer between different services.
- **Develop a residential provision for looked after children in small group homes.**
We want to improve the experiences of children looked after by the Council who have profound and complex needs, who currently have to leave the county or Wales to receive suitable provision. We will develop registered residential homes for small groups of up to two children, which will allow them to be looked after in Gwynedd, attend local schools, and participate fully in the lives of their communities.

Other projects and schemes

Early Years Language

Activity Provider Framework - a list of providers on this Framework have completed a Welsh skills questionnaire, and are able to provide activities in Welsh, or bilingual.

List of Approved Childcare Providers – the approved childcare providers have completed a Welsh language skills questionnaire, and provide childcare in Welsh, or bilingual. Any providers who are not approved due to language skills are referred for support:

- [CAMAU Scheme](#) to encourage the childcare sector workforce to use and improve their Welsh language skills
- [Croesi'r Bont Scheme](#) (Mudiad Meithrin) for the immersion of the Welsh language within cylohoedd meithrin and increase language transition with schools. There are currently 17 settings on this scheme.

The Language of Learning

Securing work-related learning opportunities, such as apprenticeships, can be challenging. The Council is working with further education providers to deliver courses through the medium of Welsh, but social work apprenticeships are scarce in Wales. Work is underway with the Care Academy in Gwynedd to provide a clear professional career path, including training and qualifying through the medium of Welsh.

The strategy also encourages more Council staff to learn Welsh and improve their language skills. Since April 25, 62 members of staff have been on language courses, including language learning courses from scratch, language skills enhancement courses, and language refresher courses. A language tutor is currently available specifically for the care area until March 2027 – this is funded through the Welsh Work and Social Care Wales scheme. More staff are receiving Entry level language training and Confidence Building. In addition, a few members of staff have been on a week-long course to Nant Gwrtheyrn. Freeing up the time of front-line staff for language training is challenging due to recruitment challenges and ensuring consistency of care.

We are already implementing a Welsh speaker matching scheme and hope to maintain more informal opportunities for learners to use their Welsh skills in the future.

[CYFEILLION CYMRAEG SCHEME](#)

We will be placing more focus on the development of Welsh language skills among the workforce, particularly due to the challenges of recruiting a care and specialist workforce. The issue of enforcing language training and ensuring improvement within a certain period of time has been raised at a meeting of the Gwynedd More than Just Words Group, and discussions are ongoing. It is important to note that we have made a conscious decision not to employ agency staff, as it was not possible to ensure a Welsh-speaking workforce, so it is important that we give adequate time to training and supporting our staff to speak Welsh.

Language of the Community

Gwynedd is a county famous for its high percentage of people who can speak Welsh. According to the 2021 Census, 64.3% of the population over the age of 3 were able to speak Welsh, which is 73,558 people out of 114,312. Gwynedd is home to some of the most notable strongholds of the Welsh language, so it is extremely important that Gwynedd Social Services can respond to that.

Language and Work

We have already referred to the challenges in terms of the language skills of our workforce and recruitment difficulties, and the same information could be revisited in relation to the language strategy's objectives to go beyond the requirements of the Welsh Language Standards and focus on increasing use in order to be able to evidence the need more effectively. Social services have been part of Bangor University's ARFer research project, which looks at how the language practices of work teams can be influenced.

Communication is fundamental to the ability to understand and respond to individuals' needs. Although the social work teams are confident in their ability to provide support through the medium of Welsh, measuring success is not easy. There are circumstances where adults or children must be

placed in settings where there is no Welsh language provision, and the support of Social Workers is essential in these situations.

The "More than Just Words" strategy is important to strengthen Welsh-language services in health and care, including a proactive offer to identify the need for Welsh-language services and provide them by default. A small group has been established to lead on the work arising from the Government's latest 5-year plan in this area.

The two Departments, the Adults, Health and Well-being Department and the Children and Supporting Families Department promote the use of the Welsh language on the corporate website. In addition, the service has contributed to specific campaigns to promote the use of Welsh, such as Galw Gofalwyr (Dare to Care) or the Foster Wales campaign.

We must emphasise the need to support the private sector to use the Welsh language, including language clauses within domiciliary care agreements and residential and nursing agreements. The service has started to address language clauses within adult and childcare agreements in order to ensure clarity and strengthen them to align with the principles of the "More than Just Words" framework.

Research and Technology

We know that the provision of technology in Welsh can create a problem, whether that is because it is not available or because of the standard of the language, but we must note how vital technology is in our day-to-day life. We also believe that technology is central to meeting the challenge of a growing demand in the care field, see below our main work-stream in relation to research and technology.

1. Help Yourself

Software that provides a virtual occupational therapist service to enable adults, children and their families to obtain advice through our website on ways they could try to support themselves from day to day.

The self-assessment system, following our collaboration with the company, is now available in Welsh to everyone throughout Wales.

The name of the system in Gwynedd will be 'Helpu'n Hun'.

[Helpu'n Hun: online self-assessment tool](#)

<https://www.facebook.com/share/r/1Fs5vVXxVn/>

2.The AiDi App:

An app commissioned to support unpaid carers and young carers.

The app provides caregivers with an ID card, useful information, and discounts at local shops. It can also be a tool for keeping in contact with the school.

This is the only bilingual app of its kind, and consequently there are discussions taking place regionally and nationally with the aim of other authorities also adopting the app.

3.Telecare:

New digital telecare equipment will be rolled out by December 2025.

It was a contractual condition with the provider company that the technology is available through Welsh.

We as a telecare team are working with our digital equipment provider, Chiptech, to translate the code in the telecare units to have a unit that has Welsh-speaking capability.

The latest modern technology being developed in the field of care is often developed by large companies (e.g. Amazon), and enabling the use of this technology in Welsh is a challenge.

4. More than Just Words Group:

We continue to address the linguistic difficulties that exist when trying to work multidisciplinary with staff teams where Welsh language skills vary.

Develop a plug-in to enable professionals to view a translated version when recording on a social care database.

Several Welsh and English videos have been created to promote the use of More Than Just Words in the workforce. The videos are constantly being shared on social media.

5. Neuro App

An interactive 'Neuro' App was launched earlier this year for autistic/ND individuals, their families, professionals and the public to access information, advice and guidance.

This is the only bilingual app of its kind, and consequently there are discussions taking place regionally and nationally with the aim of other authorities also adopting the app.

6. Direct Payments.

Social Services recently took responsibility for this service and thus transformed the Welsh language service. For example, now every conversation starts in Welsh.

8. Dementia Actif Groups

Dementia Actif now has a presence across Gwynedd, ensuring sessions for people in Welsh. Dementia Actif offers group physical activity opportunities to support and enhance the quality of life of people living with dementia, the activities include exercise classes, boccia league, on-line activities and much more.

9. Mosaic

One of the most prominent changes coming in the next year to our workforce is the transfer of the Service's internal recording system from WCCIS to Mosaic.

Mosaic was a system that was available nationally in English only. Councils across the border were already using it therefore we know of its success, but Cyngor Gwynedd has been progressive in ensuring that the system will be available in Welsh. There was significant discussion and it was made clear that the system must operate in Welsh before we would agree to buy it.

Thanks to this work there will be an opportunity for other counties in Wales to benefit from the system in Welsh.

10. Beam Notes

Beam Notes has been piloted by a group of staff over the past few months, and following a successful phase of trialling is being rolled out more widely across the Adult, Children's and TA Departments. Beam Notes is software on a working laptop or mobile phone that listens to a face-to-face chat, Teams chat or recording and records and summarises the content of the conversation. It can reduce the administrative burden and pressure of taking paper notes, improve the accuracy and consistency of notes and helps feed information into systems such as WCCIS/Mosaic. The trials have proven that Beam Notes is proficient in the Welsh language and delivers a standard language for the language needs of Cyngor Gwynedd.

2. What else needs to be addressed in the next year to raise the status of the Welsh language and ensure opportunities for people to use Welsh?

Over the next year ongoing work will take place within the Service in order to raise the status of the Welsh language and ensure opportunities for people to use the Welsh language. We as a Council operate in Welsh first, and it is important that we continue to do so while also emphasising the need to raise the confidence and ability of our staff in the language. In addition, there will be a virtual offer to support staff to improve their written communication skills in Welsh.

The whole of the Social Services will continue their effort to prepare clear communications in all areas of their work, whether that be for the public or for staff. We will continue to make improvements to our pages on the Council's corporate website, prepare updated and accurate information for our service users and prospective service users and all this will be in both Welsh and English.

Improvements in the world of Telecare, led by the Business Department and the Adults, Health and Well-being Department, will certainly raise the status of the language. We must also emphasise the work of Dementia Support workers. They offer a Welsh-medium service and support across the county. Speaking in your mother tongue while living with Dementia is very important and we hope to develop this work further in the coming months.

Looking at the Children and Supporting Families Department, we will hope to further develop the small group homes project to increase our offer of local accommodation for looked after children. This will raise the status of the Welsh language as we will be able to ensure that the children and young people of our county will have the opportunity to stay in Gwynedd and nurture them in the Welsh culture.

Secondly, the Neuro App will be further promoted to give the residents of the County the opportunity to interact in Welsh. Providing opportunities for such information in Welsh certainly raises the status of the language. Other Counties are now also starting to invest in the app as Gwynedd is at the forefront of being able to offer an app through the medium of Welsh for users.

When considering the Early Years Unit all the staff are Welsh speakers and have a host of activities to raise the status of the language. Firstly, the Mam, Dad a Magu podcast - currently a monolingual Welsh podcast series, aimed at supporting families on their parenting journey. The first series has received positive feedback; the research continues to produce more podcasts on topics about some of the common challenges parents face.

Secondly is the Play trailer – holding more free play sessions for children and families during the school holidays. Providing the sessions in Welsh will promote the use of the language.

The business department is about to launch a new system to collect data. PERCCI (Person-Centred Community Care Inventory) is a short questionnaire that helps to measure the quality of care from the perspective of the person receiving it. It consists of 12 questions that are scored by the respondent, and then the points are counted to create an overall score. These questions have been co-designed with people who have direct experience of receiving care and have been rigorously tested to ensure effectiveness. Half of the questionnaire focuses on the care workers who have been helping the individual, while the other half looks at the overall care and support. A Welsh version is available, and we would be pleased to be able to offer this service through the medium of Welsh and distribute it so that everyone can participate in the way that feels natural to them.

Finally, we have also ensured that every child living outside of Gwynedd or outside Wales has a Welsh-speaking advocate. This is for children in foster care or residential care. The ability to discuss in Welsh is crucial and we feel that this provision makes it easier for the child to discuss. Similarly, we have insisted that the regional board offers a Welsh-language provision for the assessment of parents. Gwynedd was the only county to insist on this provision, which is a true example of raising the status of the language.

3. Has the development of technology impaired your ability to provide opportunities to use Welsh? If applicable, please provide an example. How do you ensure that the development of technology does not affect your ability to provide opportunities to use the Welsh language?

The Council's Digital Plan states: 'There is a clear place for the Welsh language in all digital developments, with all internal developments being done bilingually, without exception, and the default setting in Welsh. The Welsh language has its rightful place in all developments, and this is reflected in the Digital Suitability Assessment which will be a compulsory step before any of the Council's departments acquire a digital system or service'.

With this in mind we as a Social Service try to ensure that any technology, we use to provide care services is available in Welsh, but this creates challenges. Very often, the latest technology available is very specialist in nature and is only available in English. We try to work with companies to develop resources in Welsh but are finding it difficult to gain their interest in doing so unless there is an additional financial incentive available to them.

4. How do you keep a record of the people who use your service through the medium of Welsh? Can you share relevant data?
Any other relevant data

In accordance with the census in Wales (2021) the highest percentage of people aged three and over who can speak Welsh live in north-west Wales, with 64.4% in Gwynedd. These are the residents that we serve. A large proportion of Social Workers speak Welsh, in accordance with Cyngor Gwynedd's job requirements, and therefore our service users can receive a service through their preferred language.

Adults, Health & Well-being:

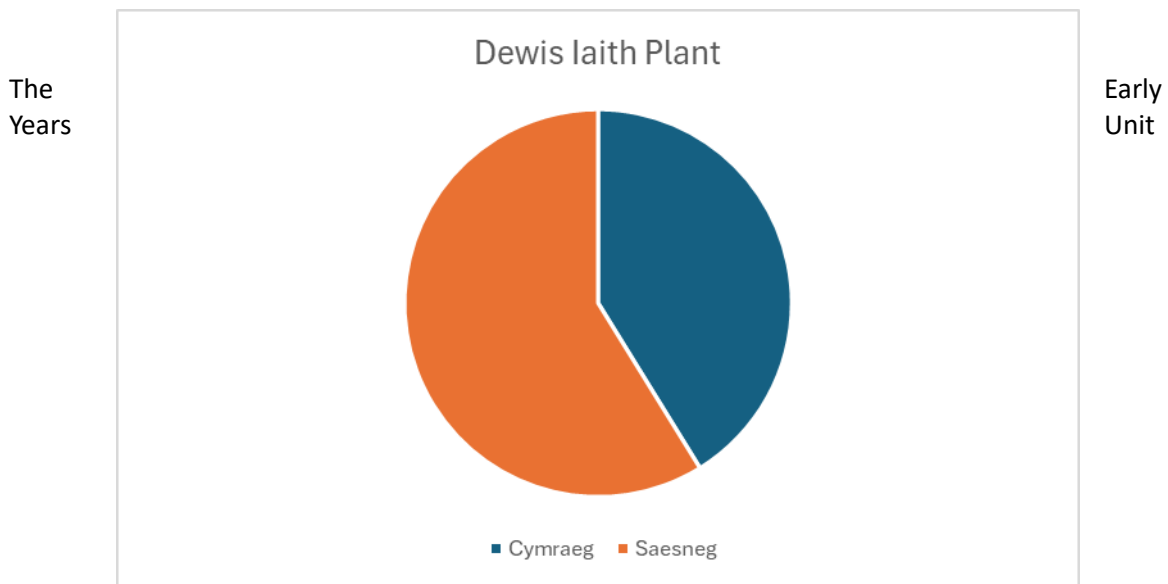
During an initial assessment with the Adults, Health and Well-being Department, a service user will have the opportunity to complete a 'What matters?' document. In this document the service user will indicate their language preference, and it also asks if the worker/assessor started the

conversation in Welsh. There is also an opportunity to explain the reasons for not conducting the assessment through the medium of Welsh. This information is kept on the individual's file.

We have recently reviewed and modified our assessment form to strengthen our ability to record language preference and ensure compliance with More than Just Words requirements.

Children and Supporting Families:

The Children and Supporting Families Department operates in a similar manner. This information is gathered during the initial assessment. The annual Children's Census for 2024/25 shows that 367 children (aged 3 and over) chose Welsh as their language of choice out of 891 (41%).



operates a little differently. There is a national telephone line for the Welsh Childcare Offer. They respond to phone calls from parents and childcare providers across Gwynedd, Anglesey and Conwy. In the last 60 days there have been 84 calls on the Welsh helpline, and 265 on the English helpline. Of those who call the English helpline, around 2% speak Welsh once they understand that the officer who has answered is a Welsh speaker.

There is also Flying Start and Childcare for 2-year-olds – these services are provided in Welsh in accordance with Cyngor Gwynedd's language policy. Now with the expansion of provision, there are two locations providing a service bilingually.

Then there's Information for Families – the Information for Families team keeps statistics as a record of linguistic preference by enquirers. In the year 2025-26, 217 enquiries were received and 74% of them chose the option to communicate through the medium of Welsh. 36% of visitors to the Teulu Gwynedd website have chosen the Welsh option.

The family support team offers support to families in parenting and behaviour up to the age of eighteen, and in the year 2025-26, 44% of families received the support through the medium of Welsh.

The family support team also offers support to families in Language Development, play and developmental skills in the early years. In the year 2024-25, 62% of families received the support through the medium of Welsh.

5. What are the language skills of your staff?

Across the social services, there are around 1,600 staff, see below for data on their language skills.

ADULTS, HEALTH AND WELL-BEING DEPARTMENT

Have had a language assessment	1131 83.6%
Have completed the language self-assessment	916 81.0%
Reach the job's language designations	775 82%
Do not reach the job's language designations	170 18%

CHILDREN AND SUPPORTING FAMILIES DEPARTMENT

Have had a language assessment	438 86.6%
Have completed the language self-assessment	419 82.8%
Reach the job's language designations	412 94.1%
Do not reach the job's language designations	26 5.9%

6. Please provide examples of any obstacles, complaints and commendations associated with the provision and promotion of Welsh-medium services.

Barriers

1. Recruitment Challenges

As already mentioned, the difficulty of recruiting a care workforce that meets the language requirements of the job, especially in some areas. Particular problems in recruiting in the field of occupational therapy, forcing the appointment of non-Welsh speaking therapists.

The establishment of the Care Academy assists with the work of overcoming these problems, as the Welsh language and the principle of the active offer will be focal to these developments. A Workforce Plan has been developed across both departments. The plan includes:

Recruitment Campaigns: Promotional material, videos, ongoing social media campaigns calling for carers and promoting the field.

Workforce Planning Workshops: Holding workshops with services.

Working with Human Resources: The Council's new jobs website and exit interview arrangements.

2. Care Provisions

There are restrictions in securing an intensive care placement for children or adults with Learning Disabilities, and we often have to go out of county. As mentioned, projects have been identified as part of the Cyngor Gwynedd Plan 2023-28 to address this lack of provision here in Gwynedd:

Developing a residential provision for children: Registered small group homes for up to two children, allowing them to be looked after in Gwynedd, attend local schools, and participate in the life of their communities.

Supported Housing in the Community: A minimum of 6 new homes across the county to provide suitable and secure care homes for individuals with Learning Disabilities. This will prioritise individuals who are placed out of the county to return to Gwynedd if they wish.

3. Young Offenders

In the same manner, we are also concerned about the language needs of young offenders who receive a custodial sentence. This means that young offenders are placed in England due to a lack of suitable provision in North Wales, which weakens the contact with their family, language, and culture. It is a matter of concern and has been escalated to the Welsh Government for years, but the situation remains the same, putting young people from Gwynedd at a disadvantage.

The hard work of the Youth Justice Service is a great comfort, as no one has received a prison sentence since June 2023 and there has only been 1 instance of imprisonment in the last five years.

4. Working with partners

Running integrated services in conjunction with the Health Board creates challenges for us in respect of language, as many of the meetings start in English. We do try to influence, for example by pressing on them to ensure a simultaneous translation provision in more formal meetings. The same is true when we attend regional and national meetings in the field. A number of our partners do not offer a translation provision, particularly in virtual meetings, and we often have to ask and press on them to be able to contribute in Welsh.

Working with the Government also presents barriers in terms of the lack of accurate translation of documents into Welsh and the discrepancy between Welsh and English.

5. Collaborating with Internal Communications to promote 'More than Just Words' (TikTok/Insta/facebook)

Working with the internal communications team on issues related to data security can pose challenges for several reasons. There are technical risks and the legal aspects involved in protecting sensitive information. There is significant pressure on the Council not to breach regulations such as GDPR.

When considering platforms like TikTok, the risks increase. TikTok has been under international audit due to concerns about how it handles personal data, it could lead to data breaches or instances of sharing sensitive information without permission.

6. Complaints and compliments

No formal complaints or commendations have been received during the year relating specifically to Welsh or bilingual services. Of course, we have received many compliments in relation to individuals and families' satisfaction with the services they receive, and many of these services are in Welsh, therefore we believe that meeting individuals' language needs naturally contributes to the quality of the service.

The provision of services through the medium of Welsh is an integral part of ensuring that service users can use their preferred language.

The departments report to the Language Committee in 2025: [Microsoft Word - Adroddiad Iaith Gwasanaeth Cymdeithasol Saesneg.pdf](#)